

Supplementary submission re guidelines concerning agents/landlords taking photographs inside rental properties

may be quoted but no identification is to be included with quotation and no reference to the times given below.

After of renting, we have only in the property rented for the last two years experienced a property manager walking into our home and proceeding to take photographs not of the state of repair but of the inside of our property. Yet several repairs were essential and not photographed.

we objected in writing to this agent about this unwanted invasion of privacy. We requested copies of these photographs. We indicated that we did not agree to the agent showing these photos to others. We handed a copy of the previous notification to the agent at an inspection in and told the person doing the inspection that we did not want such photographs taken and she stopped. At a recent inspection one photo was taken without our permission but no more were taken after we objected to this invasion of privacy. We have still had no response to our request for copies.

We seek the prohibition of such practices and the means to enforce supply of material being kept about us maybe for years. We also seek a provision in the revised tenancy laws prohibiting such invasion of privacy. Also, that we have access to records and the ability to object and have offending material removed.

During the tenancy it is only necessary for agents to photograph damage caused by tenants and areas where repairs or maintenance being the responsibility of the landlord. At the end of the tenancy there is an opportunity for the final inspection where our person effects have been removed. Where there is an invasion of our privacy, we want some protection and the ability of Fair Trading and or the Rental Tenancy Tribunal to take firm action against such actions by agents. As pensioners we lack the resources and energy to seek civil legal remedies for such unacceptable behaviour.