

Hi!

I would like to share my horrible experience in renting a room for three years. I did rent a room from a head tenant named \_\_\_\_\_, she is sub leasing a three bedroom unit. We agreed thru our text msg conversation of two weeks of rent and bond to be paid when I moved in, which amounted to \$500 and \$1000 respectively. Initially, she and the agent \_\_\_\_\_ asked my details to include me in the lease, or probably a formality so they know who is renting the room. I paid my rent on time thru bank transfers. I have no problems with her during my stay. I also regularly clean the house and my room.

Until I told her I'm moving out because I'm moving overseas because my partner is pregnant and will give birth. I gave a month of notice, even then she knows my plan of moving out. Few days, I did ask her about the two weeks rent that I forgot to use and bond but she didn't answer but instead replied unrelated comments. I'll attached the conversation in this email. She didn't return my money, \$1,500. Started to deflect my questions, ignored and blocked me from whatsapp. And I also heard from the new tenant she was making bad comments against me.

Before me there were also two previous renters who didn't have their bonds back. One was \$800 and the other one was \$880. Both of them didn't do any damage to their rooms. One reason why \_\_\_\_\_ didn't return her bond because she wanted a replacement tenant before she will return the bond. But \_\_\_\_\_ had her new tenant and still didn't return the money.

We are still communicating on how to get our money back or at least let the authorities know about this scheming of extorting money. I believe she will continue to do this if she will not be stop. We did try to message the agency, \_\_\_\_\_ but they can't help because it was an "internal" arrangement. NSW Fair trade has no help either. This is a loophole in the renting industry where a lot will be taken advantage.

Hopefully someone will stop this kind of people abusing renters/boarders/ sub-tenants.

Respectfully yours,