

**From:** [REDACTED]  
**To:** [Residential Tenancy](#)  
**Subject:** Fair Rental  
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I reside at the [REDACTED] NSW. Our rent this year has increased by approximately \$12 per week to \$163, up from \$151 a week, the owners say this is justified but we find it totally unjustified. We have no way of communicating with the owners except through the office and we very rarely get any response to any communication. There has been nothing done in the [REDACTED] basically since the new owners took over several years ago, except for a few potholes at the front entrance.

The front barrier gate has been damaged and although the person responsible paid for this quite a while ago it has not been fixed; front fence is falling down in places; the creek bank is falling in and in one spot has a temporary flimsy fence; our laundry costs have been increased for washing and drying from \$4 each to \$6 each; lack of disability assistance in bathrooms etc., how is a rent increase fair!

When I first moved here I paid \$87 which included electricity and water and the [REDACTED] was in a fairly good condition, now we pay our own electricity and water and the [REDACTED] is a mess! A lot of the people in the [REDACTED] are seniors and so on limited incomes. But no matter the income because even for those who work this increase is not justified.

Hoping for your consideration and attention to this matter.

Yours

[REDACTED]