

[REDACTED]  
27 July 2023

To whom it may concern

Submission regarding the payment of expenses relating to property cleaning and damage at time of lease end

Our recent move from one rental property to another involved paying approximately \$1500 in cleaning fees (end of lease clean and carpet clean), \$500 dollars in end of lease garden clean up and around \$350 dollars for "damage" (two insect screens on the windows needed replacing and the plunger in the toilet needed replacing).

The house is in its original state (built in the '60's) and in quite a bad state. We had rented it as it was livable and reasonably priced. We had annual increases (we lived there 3.5 years) and communicated regularly about items that were wearing out or breaking due to age and had twice annual inspections. Shortly after we gave notice and were working through the exit requirements, the rental agent casually mentioned to my husband that they would not be renting it out again. A month after we moved out we noticed a builder had removed the carpets, kitchen and bathrooms (including the toilets) and entirely replaced the windows. The rubbish skip and various debris was placed in the garden and all maintenance of the garden had ceased.

My submission is this: in the circumstances that the owner intends to renovate or demolish the home upon the exit of the existing tenant, no such fees should be incurred by the out-going renter.

Many thanks for your consideration.

Regards  
[REDACTED]