

**From:** [REDACTED]  
**To:** [Residential Tenancy](#)  
**Subject:** Unfair no Pet Law and effects to health and wellbeing  
**Date:** Tuesday, 18 July 2023 9:59:42 AM

---

You don't often get email from [REDACTED] [Learn why this is important](#)

[CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.]

Good day,

Our family immigrated to Australia [REDACTED] (husband, wife and a [REDACTED] son).

Unfortunately when immigrating your whole life change, some for the better and some factors that make it very difficult. One of the biggest sacrifices was that we had to part with our family pet dog, who we loved and adored. He could not come with us and we had to leave him behind with another loving family.

Our son is having a very difficult time adjusting. He is not sleeping, having extreme crying episodes and are overall sad and not the fun, loving boy he used to be. He keeps me awake at night as I need to comfort him numerous times.

This affects my health in a severe manner. I have been diagnosed with [REDACTED] [REDACTED] as a result. I get chest pains, and experiencing severe side effects due to the extreme lack of sleep.

We searched for a house to rent that would suit our needs and found the perfect property. It did not mention that there were no pets allowed on the advert. The agent said that it would not be a problem and we can just send the necessary paperwork through as soon as we decide to get a pet.

We even offered an extra amount to secure the property due to the fact that it met all our requirements, it has a perfect sized garden and a dog friendly park across the road.

We sent a letter to the owners asking for permission before we purchase our new companion in order to get the necessary paperwork in order.

Our request were DENIED!

I sent another email explaining our circumstances and the importance of a small breed dog but again 2 weeks later got a response "not at this stage".

We can not understand why we are not allowed to have a small pet? I am at home full time, the dog will not be alone. We have no idea what to do.

We feel discriminated against. How are we supposed to live our lives and make Australia our home if we are denied something so important to our family?

My son needs a companion, he needs a pet. The effect this has on our family is unacceptable.

Kind Regards

