

From: [REDACTED]
To: [Residential Tenancy](#)
Subject: Public consultation on improving rental laws - public consultation open
Date: Friday, 7 July 2023 3:02:34 PM
Attachments: [image001.jpg](#)
[image002.jpg](#)

Good afternoon

I recently filled out and submitted responses to the survey however I wanted to add a further suggestion and there was no option to do so in the survey.

This email address is listed on the survey site if anyone wants to add further comments.

I would like to raise the issue of Real Estate Agents advising owners to put the rent up just because they think the tenant will pay the increase.

I have been the owner of rental properties and that has been put to me.

I know people who currently own rental properties and the Real Estate Agents put that to them still.

I also am aware of an owner in my friend group who says it is common practice to put the rent up if a Tennant complains about an issue and requests a repair.

There should be transparency on why the rent is being increased and if it is after a request for a repair there should be a more thorough explanation provided to ensure it isn't related to repair requests.

I trust this further contribution will be provided to the appropriate people giving this matter consideration.

Kind regards

[REDACTED]

[REDACTED]

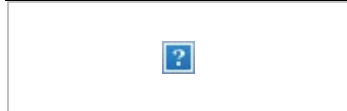
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