

Here are questions you might answer in your submission for the DCJ Multicultural Plan

Questions about how we deliver services to you:

1. How do you or your clients access information about DCJ programs and services?
2. What barriers do you or your clients experience when accessing DCJ programs and services?
3. How can DCJ make it easier to access its programs and services?
4. How can DCJ better deliver programs and services in a culturally inclusive way?

Questions about how we plan our services with multicultural communities:

5. How can DCJ better plan for engagement and delivery of services and programs to new and existing multicultural communities?
6. How does your organisation collect data about client's cultural background, and what data do you collect?
7. How can DCJ improve its communication to multicultural communities?

Questions about how we can demonstrate leadership in culturally inclusive practices:

8. How can DCJ better support open communication and collaboration with multicultural communities?
9. What should DCJ consider when developing, implementing and reviewing programs and services?
10. What can DCJ do to improve outcomes for multicultural communities?

Questions about how we engage with multicultural communities:

11. What opportunities have you had with DCJ for meaningful and effective engagement?
12. What issues are experienced by your organisation when engaging with DCJ?
13. What can DCJ do to improve its engagement with multicultural communities?