

# Our Multicultural Plan 2022–2025

## Questions for you to think about

### Easy Read version



## How to use this document



The NSW Government Department of Communities and Justice wrote this document.

When you see the word 'we', it means the Department of Communities and Justice.



We have written this document in an easy to read way.

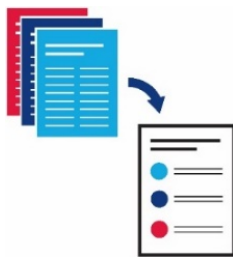
We use pictures to explain some ideas.

Not bold  
**Bold**

We have written some words in **bold**.

This means the letters are thicker and darker.

We explain what these words mean.



This Easy Read document is a summary of another document. This means it only includes the most important ideas.



You can find the other document on our website.

[www.dcj.nsw.gov.au/home](http://www.dcj.nsw.gov.au/home)



You can ask for help to read this document. A friend, family member or support person may be able to help you.

## What's our Multicultural Plan about?



Your **community** is the area where you live.

It includes the other people who live in your area.

Lots of NSW communities have people who:



- come from lots of different countries



- speak a language other than English



- believe in lots of different religions.





These communities are **multicultural**.



We want to support people from multicultural communities when they use our:

- programs
- services.



Our Multicultural Plan talks about how we will support multicultural communities.

## What's in our Multicultural Plan?



We have a law in New South Wales.

It is called the *Multicultural NSW Act 2000*.



We will include some ideas from this law in our Multicultural Plan.



Our Multicultural Plan has 4 main **themes**.



Themes are important ideas that come up in different areas of our work and lives.



1. Using our services



2. Information and planning



3. Being leaders



4. Talking to the community.

We want to know what you think about:



- our Multicultural Plan



- how we can support multicultural communities.

## Telling us what you think

We want to hear from people who:



- live in multicultural communities



- work in multicultural communities



- support people from multicultural communities.



We want to know what you think about our plan.



You can answer:



- all our questions



- some of our questions.

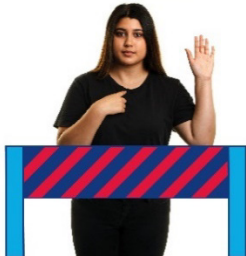
## Questions for you to think about

### 1. Using our services



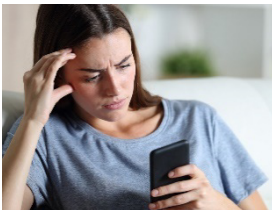
How do you find information about our:

- programs?
- services?



A **barrier** is something that stops you from doing something you:

- need to do
- want to do.



Do you face any barriers when you use our:

- programs?
- services?



How can we make it easier for you to find and use our:

- programs?
- services?



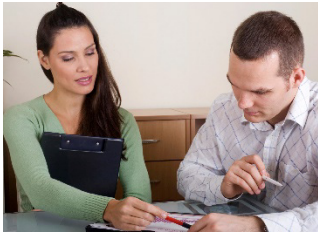
How can we respect other multicultural communities in our:

- programs?
- services?

## 2. Information and planning



How can we make better plans to connect with multicultural communities?



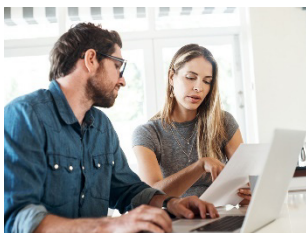
How can we make better plans to provide multicultural communities with:

- programs?
- services?

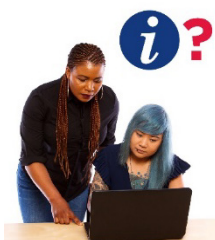


How can we communicate better with multicultural communities?

If you work in an organisation:



- how do you collect information about someone's multicultural background?



- what information do you collect?

### 3. Being leaders



How can we help multicultural communities feel safe to share their ideas with us?

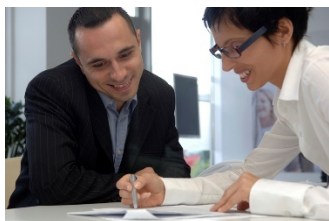


How can we work better with multicultural communities?

What should we think about when we:



- make our programs and services?



- look at how well our programs and services work?



How can we get better results for multicultural communities?

## 4. Talking to the community

What chances have you had to talk to us in a way that:



- matters?
- makes a difference?



How can we make how we talk to multicultural communities better?



If you work in an organisation, what problems did you face when you talked to us?



## How will we use your answers?

We will think about what you have told us when we write our plan.



We want to make sure our plan is right for our multicultural communities.



Our plan will last for the next 4 years.

## Contact us

You can contact us to:



- tell us what you think



- answer our questions.



You can call us.



(02) 9377 6000



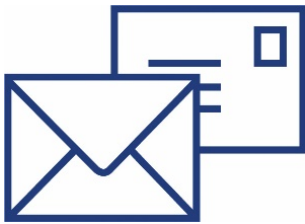
You can send us an email.



[multiculturalpolicy@justice.nsw.gov.au](mailto:multiculturalpolicy@justice.nsw.gov.au)



You can write to us.



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Strawberry Hills

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