

**From:** Boambee Palms <info@boambeepalms.com.au>  
**Sent:** Wednesday, 18 August 2021 8:25 AM  
**To:** Residential Land Lease Communities Review  
**Subject:** RLLC electricity charges

**Importance:** High

**Categories:**

Hi [REDACTED]

We are an owner of a land lease community.

I know this is outside of your timeframe to reply but, it would be good if this could be considered.

We are in the process of upgrading our electricity system throughout the park.

We currently have old meters that desperately need replacing.

We have found an electricity meter that is compliant to regulation and NMI approved, this meter has the capability to record 3 tariffs at the times it is programmed to do so.

We could then charge dollar for dollar as we get charged.

If we install these meters now, are we compliant with the current act, (or has the current act been suspended and we must charge reckless regardless?).

We believe the current act is correct in charging dollar for dollar which we believe is fair on everyone, there must be a service availability charge available as to who maintains our system, who reads the meters, who issues the bills, the act requires us to supply a meter, the service availability charge needs to reflect what utility providers charge, as our upgrade is looking to cost hundreds of thousands of dollars.

The technology is there to offer off peak readings, this needs to be considered in any discussion making.

We have spoken to members of our community, and they would love to have off peak option.

If you are not the right person to contact regarding, please advise who is.

Another thing that needs to be addressed is the service availability charge for the water, it has been \$50 per annum for a long time, in that time all external cost has increased significantly, especially a plumber.

THANKS

STEVE & ANN DARE

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