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T&L Motors

Kempsey

My Submission is as follows

As a very small oneman dealer I feel the penalites should be scaled on your used car stock holdings for example 1 to 15 cars the lowest 16 to 20 cars next level and then 21 and over the highest as a \$330 fine hurt me a lot more than say a dealer with 100 used cars .

Also I believe the No warranty needs to be explained better as people come back when a minor problem becomes apparent in 6 weeks time

Another t point is I feel Auction houses who sell cars (most have professional buyers working for them)

For example one Auction house online has cars they say turn over and they do drive them to move them around and to photo them but will not disclose the engine has major problems then when as a dealer you bring up with them there is a problem their overseas call centre refuses to do a thing saying they don't have to do a thing but in the same auction they state another car has a faulty gear box you could only find that out by driving the vehicle . They should be forced to pay the transport costs and take them back with a full refund this would stop them selling complete crap .

Dealers should have to display their Dealers Licence number on all Advertising and if on Facebook should be done by the dealership profile not a salesmans personal page as this opens up a can of worms

Thank youi

Trevor Martin