

RECEIVED
24 FEB 2021

Statutory Review of the Residential (Land Lease) Communities Act 2013,
Policy and Strategy Division,
Department of Customer Service,
4 Parramatta Square 12 Darcy St.,
PARRAMATTA NSW 2150

Email: rllcreview@customerservice.nsw.gov.au

The Officer-in-Charge.

As a homeowner in a RLLC village, I am pleased to contribute to the Review of the RLLC Act.

It is extremely important to me that justness prevails in the rents charged by [REDACTED]. Incoming residents should pay the same rent as that paid by the vendor of the property they are buying. All rents should be equal. There is a huge, unjust, imbalance of rents charged by [REDACTED]. Rents should NOT raise more than the CPI. We are pensioners. [REDACTED] knew this when they bought [REDACTED]. Pensions have not been increased by the government.

[REDACTED] attitude regarding rents and maintenance leave a lot to be desired. [REDACTED] has a duty of care towards its residents and they do not need to be feeling insecure, vulnerable and depersonalised by investors. Our cottages are our homes which we care for meticulously and surround with beautiful gardens at our own expense.

Kind regards,

Residents Name: Leanne O'Connor

[REDACTED]