
From:
Sent: Tuesday, 5 July 2022 5:09 PM
To: Psareg
Subject: Re: Thank you for contributing to the Remaking rules for property agents consultation

Hi,

I have worked in different agencies and agents where I have witnessed first-hand, the mentality, environment of conversations that goes behind closed doors of the majority consensus is disgusting to say the least. Day light robbery you could say to the unsuspected buyers.

A portion of my correspondence does not need evidence at all, it's a matter of sneaky tactics that can be traced and dug up online, knowing there is no regulation behind it at all.

I highly recommend much more transparency, visibility out on the road from NSW Fair Trading and potentially different/innovate ways to regulate REA and platforms is definitely needed for such behavior to slowly decrease and be made aware. In all honesty, confidence is sky-high with the amount of significant incidents getting away, which is truly disheartening to see what NSW have become.

If NSW Fair Trading does not have the budget, then that is a real shame for something that indefinitely matters for a person making their biggest purchase in their life.

All I hope is that from someone who worked in the REA sector providing this inside information, to take my feedback seriously.

I am since retired and will never put a foot in the door of a REA.

Kind regards,